

Edline Help

Click the “Help” button at the top of any page to learn how to use the features on that page. Also, whenever you are logged into Edline, you can find answers to many questions in the Help Index. Click the “Index” button at the top of any Help page to see a list of helpful topics.

Help

If you forget your Screen name, Password or both

Click the “I forgot my screen name or password link” on the Edline login page. To use this link, you need to know either your screen name or your email address (so Edline can find your account). You also need to know the answer to your security question.

Sign In

[I forgot my screen name or password](#)

Important: Edline cannot send your screen name and temporary password to you if...

- you have never given Edline your email address.
- your email address has changed or is incorrect
- you have not chosen a security question

In this case, you will need to ask the Edline manager at your school for help.

If you have other questions

Always check the online Help first.

If you still need help, contact your school. There is an Edline manager at the school who can help you with:

- all questions or concerns related to your Edline account.
- questions about information you see (or don't see) on your school's Edline site
- how to use Edline

You can call your school directly at (609) 259-2160 ext 470, send an email to the school directly at edline@ufrsd.net or you can send a message through the Edline web site.

1. log into Edline and click the “Help” button at the top of any page
2. Click the “Problems/Questions” link in the yellow “Support” box on the left side of the Help page.
3. Click any link under the “I have a question or message for my school” section. Messages from these links are sent directly to your school.

Definitions

- [Document](#)
- [Folder](#)
- [Group](#)

Related Topics

- [Print Help Guides](#)
- [See a full list of Help topics](#)

Support

- [Common Questions](#)

If you have a suggestion or question for Edline, first log into Edline. Then, use the “Suggestions” or the “Problems/Questions” link on any Help page. All messages from the “Suggestions” link go directly to Edline. If you use the “Problems/Questions” link, click any link under the “I have a question or message for Edline” section to send your message to Edline.